

PRODUCT BULLETIN

Date: August 1, 2020
Update Number: P2020-10
Subject: CAPXLV with Video
Product Affected: CAPXL

LiftMaster® is committed to continually improving your access control experience. We are happy to announce a transition plan for CAPXL.

Type Change: Transition Plan - CAPXL **Description:**

Effective **at the launch of CAPXLV**, we will be transitioning our CAPXL model number to the all-new CAPXLV (includes the video camera). CAPXLV has all the same features of CAPXL with the added benefits of a video camera. The CAPXLV is compatible with LiftMaster's full line of gate operators, access control products and accessories, providing solutions designed to meet our end user's needs.

The new CAPXLV, powered by myQ®, delivers best-in-class video functionality with real-time and stored video clips as well as a new App for residents – Community by myQ. CAPXLV integrates video to keep residential communities secure while making access management easier for building and community managers.

CAPXLV features include:

- Cloud-based security, powered by myQ, keeps data protected and safeguards resident information
- Live-stream viewing of any entrance point, as well as, 30 second video recordings of access events allow community managers to quickly address safety issues such as nuisances at the entrance, use of a suspended code or overuse of an active code via the myQ web portal (myQBusiness.com).
- Free 72 Hour video storage of access event video clips – communities can increase to 30 days of storage for an additional fee.
- Picture-In-Picture (PIP) – deters vandalism of the display
- App for residents: Community by myQ - allows residents to view guests and delivery people at the entrance from their smart phone and grant or deny access.

The CAPXL model number will be discontinued once we have transitioned to this new model. If you currently have a CAPXL and want to add video functionality, we are happy to introduce a USB Camera Kit (CAPXLCAM) as an easy upgrade for building/community managers that want video capabilities in their existing CAPXL unit.

New Model Information:

CAPXLV (Connected Access Portal with Video) requires firmware version **2.09 or higher** which will be available on myQ (myQBusiness.com).

Model Number	Description	Application	List Price
CAPXLV	Connected Access Portal High Capacity with Video	Access Control system with integrated video camera	\$4,799.00
CAPXLCAM	Video Camera Kit	Kit includes brackets and USB cable to retrofit a CAPXL with a video camera	\$299.00



Figure 1: CAPXLV, powered by myQ and the Community by myQ App

For more information, please contact our Technical Support Center at **800.528.2806**. Thank you for your continued support of LiftMaster. Please visit Partner.LiftMaster.com for a complete listing of our Product and Service Bulletins.