



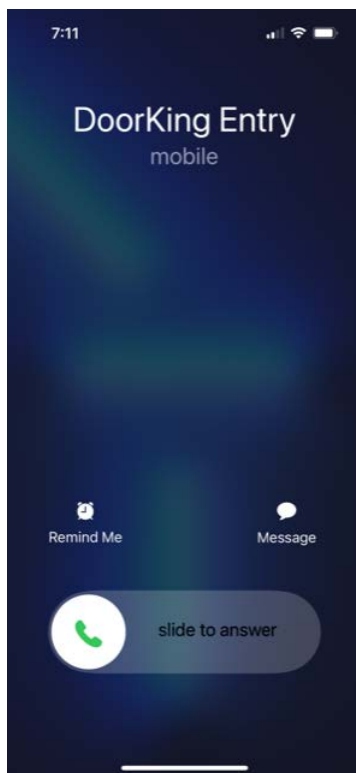
## Using an iPhone with DoorKing Entry Systems

When using an iPhone with DoorKing entry systems, be aware that the iPhone can answer the incoming call from the entry system in two different modes; banner mode or dark screen mode. Banner mode is when the iPhone is active by some means, like using an app, checking email, etc. Dark mode is when the iPhone is idle and the screen is black.

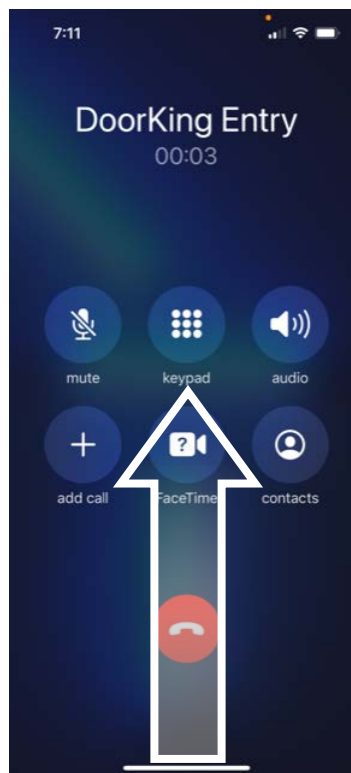
*HINT: Add the entry system phone number to your iPhone contact list and add a name. In the examples below, the name added was DoorKing Entry.*

### Dark Screen Mode

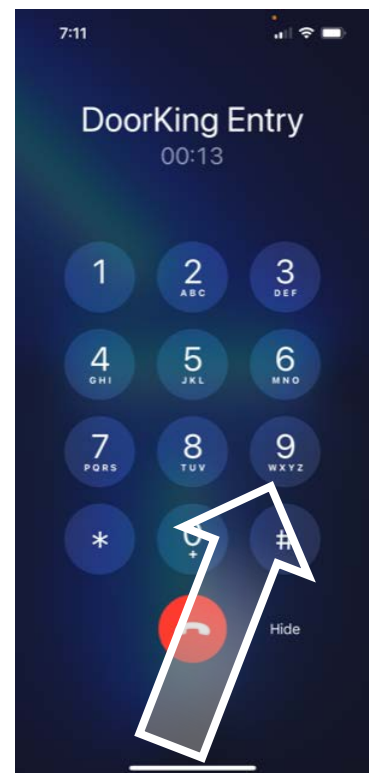
An incoming call from the entry system will light up the screen and a slide switch will appear at the bottom of the screen allowing you to answer or reject the call. After answering the call to speak with your visitor, tap the keypad symbol and then tap the 9 key twice in rapid succession (9 9) to grant them access.



1. Answer Call



2. Tap the Keypad Symbol



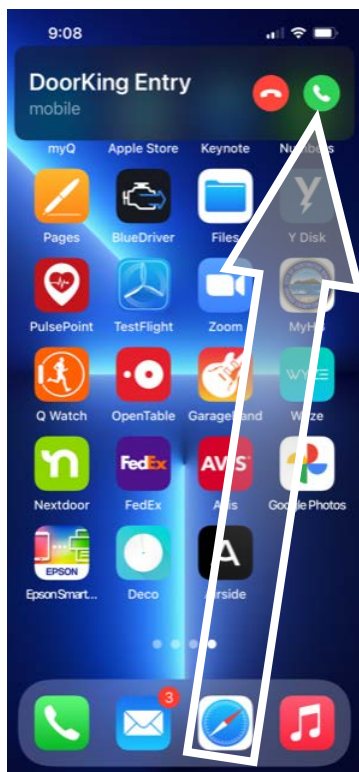
3. Tap 9 9 Quickly

## Banner Mode

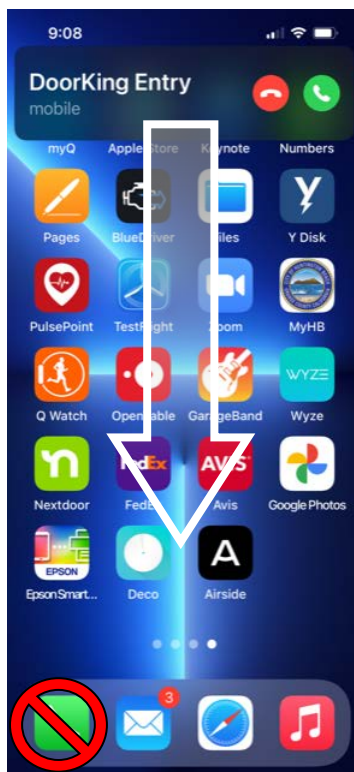
When the iPhone is active and not in dark screen mode, the incoming call will display a banner across the top of the screen allowing the call to be answered or rejected. Once the call is answered by tapping the green answer key, the banner stays at the top of the screen.

### IMPORTANT!

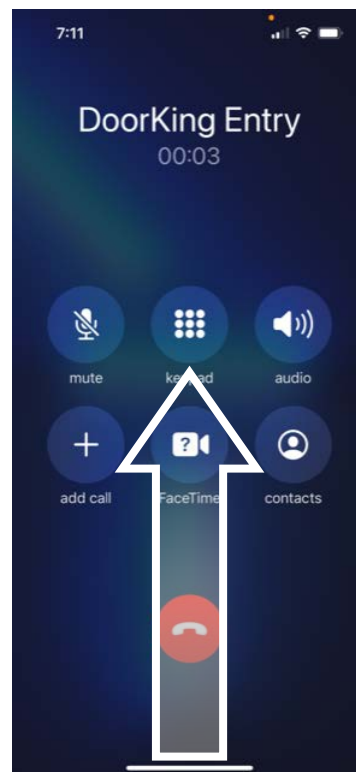
If you want to grant access to your visitor, you must swipe the banner down and then tap the keypad symbol to display the keypad. Tap the 9 key twice in rapid succession (9 9) to grant access. **DO NOT** tap the green phone icon at the bottom of your iPhone screen. The keypad that is displayed in this manner **WILL NOT** generate the tone that is necessary to grant your visitor access.



1. Answer call



2. Swipe banner DOWN  
**DO NOT use the phone symbol to access the keypad!**



3. Tap the Keypad Symbol  
then tap 9 twice quickly (9 9)  
to grant access.