DKS DOORKING®

TELEPHONE ENTRY & ACCESS CONTROL SYSTEMS

CLOUD & DESKTOP
ACCOUNT MANAGER
PROGRAMMING & SOFTWARE

Apartment/College Residence Halls • Mixed Use Buildings
Commercial/Industrial • Business/Home Multi-Unit

ACCESS CONTROL SOLUTIONS

CUSTOMIZING YOUR DEVICE IS EASY
WITH ALL THE FEATURES OF
DKS PROGRAMMING

ACCOUNT MANAGEMENT • DATA TRANSFER • DATABASE MANAGEMENT • EVENT ACTIVITY REPORTING

SIMPLE DATABASE MANAGEMENT

Enter or import employee/resident information, set access restrictions, assign device codes & set entry codes all in one place.

ANTI PASS-BACK

Prevent multiple people from using a single card. Access cards must enter through the IN point and exit the OUT point before being used at the IN point again.

DETAILED LOGGING

View time-stamped records of access activities performed by the entry system.

24/7 ONLINE PROGRAMMING

Cloud Programming gives the freedom to work when and where you want with any browser on any computer, tablet or smartphone. Remote Account Manager software can be installed on a dedicated PC with an internet connection.

IMMEDIATE & SCHEDULED DATA TRANSFERS

Instant or automatic scheduled transferring and receiving of user information and event activity transactions between the programming account and entry system.

NO DATA OVERWRITES

With Cloud Programming everyone (with proper permissions) works with the same redundant database that is protected, secure and continuously backed up.

3000 NAMES & PHONE NUMBERS

Program multiple names and numbers per entry system. Add a mobile phone number to receive requests for entry and grant visitor access from anywhere.

8000 DEVICE CODES

Multiple access control device choices — mix or match card readers, keypads, and/or RF controls. Program multiple devices for each user.

BACKUP & RESTORE

Easily save and restore or transfer accounts and user information to different computers.

FACILITY ACCESS CODES

Ensures that duplicate codes from other properties cannot work at your location.

ACCESS DEVICE ASSOCIATION

Assigns a group label to access codes for easy identification (Card, Transmitter, PIN).

HOLD OPEN

Up to 7 time zones can be created to hold open a door or gate at a controlled access point.
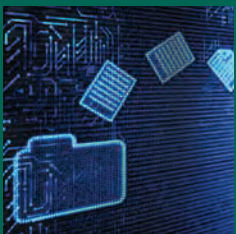
LIVE TRANSACTIONS

View access transactions through the programming account as they happen (Desktop software only - requires wired connection).

FACILITY COUNTER

Indicates how many card holders are in your property at any time.

SHARE INFORMATION

Share user information database between multiple entry systems.

SECURITY PERMISSION LEVELS

Create up to 29 different security levels with multiple time zones of allowed entry.

ELEVATOR CONTROL

Set restrictions for elevator use, allowing residents, guests or employees access only to designated floors.
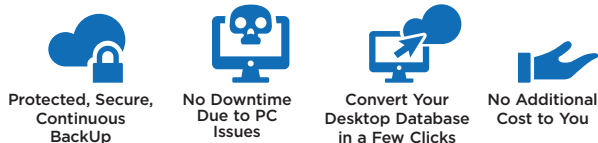
HOLIDAY SCHEDULE

Scheduled Hold Open time zones can be overridden during specified holidays.

CLOUD ACCOUNT MANAGER
Browser-based programming and management system accessible on any device, anywhere with internet

Using any computer, tablet or smartphone, log into your DKS Access System through your preferred internet browser. All programming is done in the Cloud, so you'll never have to download and upload the database, or inadvertently overwrite another administrator's changes. The Cloud Account Manager was developed for administrators and staff of multi-unit and multi-use buildings to easily program and manage their Entry Systems from any device, anywhere, at any time. The Cloud makes working remotely seamless like never before. Compatible with DKS models 1833, 1834, 1835, and 1837 Telephone Entry and Access Control Systems, and with the model 1838 Multi Door Card Access System.

Protected, Secure, Continuous BackUp

No Downtime Due to PC Issues

Convert Your Desktop Database in a Few Clicks

No Additional Cost to You

Accessible from any browser on any internet-connected device.

INTEGRATES INTO EXISTING SOFTWARE
DKS CLOUD CAN SEAMLESSLY UPDATE FROM EXISTING MANAGEMENT SYSTEMS

We offer API (Application Programming Interface) services for DKS Cloud integration with third party software used in many industries.

- Carwash • Mini Storage • Apartment Management
- Multi Family • Parking Control • Property Management

iviva   FRONTSTEPS

DESKTOP ACCOUNT MANAGER

DESKTOP ACCOUNT MANAGER SOFTWARE

Also known as DoorKing's Remote Account Manager, this software is powerful, flexible and easy to use. The software was designed to reside on one PC and is perfect for multi-unit or multi-use buildings. Built to handle 1 to 3,000 access users, you can program from your PC anywhere there's an internet connection, or program on location even without the internet (requires RS-232 connection to the Entry System). Available at no additional cost to you, use this program with DKS 1833, 1834, 1835 and 1837 Telephone Entry and Access Control Systems, and with the 1838 Multi Door Card Access System.

1830s

PC COMPATIBLE SOFTWARE
✓ Compatible with Windows 7, 8 and 10.
✓ Free download at doorking.com

INTERNET PROGRAMMABLE: DKS PLUG & PLAY CONNECTION OPTIONS
Choose from these connection options to enable Cloud or Desktop programming of your DKS Entry System from anywhere with an internet connection.

FASTEST TO INSTALL, MOST VERSATILE
CELLULAR CONNECTION*

A DKS wireless option that replaces standard telephone lines and internet connections. No telephone lines or ethernet cable to install or maintain.

UNLIMITED RANGE
Nationwide coverage. Set up your DKS Telephone Entry system wherever cell service is available in all U.S. states and its territories.

PLUG AND PLAY**
Give it power, enable cell service, and you're ready to go.

4G LTE CELLULAR
DKS Cellular Option™

SIMPLE SETUP FOR WIRED LOCATIONS
VOIP / ETHERNET CONNECTION**

Use DKS VoIP and TCP/IP adapters for easy plug & play setup. No routers, port forwarding, IP addresses, firewalls or DDNS services to deal with.

VoIP INTERNET
DKS Internet Options™

CONVERT OLDER SYSTEMS TO CURRENT TECHNOLOGY
CELLULAR RETROFIT*

Existing Telephone Entry Systems can be easily retrofitted and updated to a Cellular connection with DKS Cellular. In addition to the benefits of 4G LTE service, DKS Cellular saves money in two ways.

1) There's no need to replace an existing Telephone Entry System.
2) The monthly cost of the DKS Cellular service is typically half the cost of a business telephone line. With the DKS Cellular Retrofit there's no digging or trenching — just plug it in and activate the service.

4G LTE CELLULAR RETROFIT

IM SERVER MODEM CONNECTION
LEGACY CONNECTION OPTION***

Utilizes the POTS (Plain Old Telephone Service[1]) line at the telephone entry system to provide data (programming) transfer via the internet. DKS will be phasing out support for telephone line connections as telecommunication companies are transitioning to fiber. DKS recommends selecting a Cellular or Ethernet connection.

TELEPHONE
DKS IM Server Modem™
(Pat: 9,049,306)

* DKS Cellular operates on the AT&T*** 4G-LTE cellular network (where available), and as such, a monthly subscription fee applies (just like your cell phone). The DKS Cellular service provides very competitive monthly rates for your cellular service. DKS Cellular service is available in all states, Puerto Rico, U.S. Territories , Canada and Mexico. DKS Cellular service is not available in other countries.
**DKS subscription-based service.
***DoorKing does not recommend using a POTS line and modem for data transfer as we can no longer guarantee modem connections. Several phone company services and switches no longer support modem communications since these devices are considered to be obsolete technology. The telephone line at the entry system must support G.711 level service for the IM Server Modem to work. You should also be aware that modem communications will not work over cellular or VoIP connections.

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ACCOUNT MANAGER		CLOUD PROGRAMMING	PC SOFTWARE
COMPATIBILITY	Program Using Any Device	✓	—
	Program Using PC Only	—	✓
	Software-based Account	—	✓
	Browser-based Account	✓	—
	Maximum Phone Numbers	**3000**	**3000**
	Maximum Unique Access Devices	**8000**	**8000**
	Maximum Access Points	**48***	**48***
ACCOUNT MANAGEMENT	Administrator Role	✓	✓
	Data Entry Only Role	—	✓
	Database Event/Summary Log	✓	✓
	User Log-in Record	—	✓
	Administrator Change Log	✓	—
DATA TRANSFER	No Data Overwrites *- no sending or receiving database to maintain files*	✓	—
	Receive / Send User Information Data	—	✓
	Send User Information Only	✓	—
	Receive Event Transactions	✓	✓
	Scheduled Automated Data Transfers	✓	✓
DATABASE MANAGEMENT	Database Protection Features	✓	—
	Import/Export Function	✓	✓
	Share Database	✓	✓
	Administrator Backup & Restore	✓	✓
EVENT ACTIVITY REPORTING	Live View of Access Transactions	—	✓
	View / Report Transactions	✓	✓
	Export Transactions	✓	✓
FEATURES	Scheduled Hold Open Times	✓	✓
	Anti Pass-Back	✓	✓
	Security Levels	**31**	**31**
	Elevator Control	✓	✓
	Holiday Schedule	✓	✓
	Real-Time Access Point Control	**via Cloud**	**via Android App/Desktop**
	Control Multiple Entry Systems	✓	✓
	Categorize Access Device Types	✓	✓
	Gate Tracking Reporting	✓	✓
	Live Gate Tracking	—	✓

*48 wired, 24 wireless

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DKS DOORKING®

DISTRIBUTED BY:

MADE IN USA

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Access Control Solutions since 1948

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AFA American Fence Association • SELF STORAGE ASSOCIATION • NOMMA National Ornamental & Miscellaneous Metals Association • SIA • NAA National Apartment Association